

Autoship Rewards

Continuous autoship enrollment has a generous Autoship Rewards Programme (effective 1st April 2005).

Your autoship orders earn you Autoship Rewards Points to redeem for free Young Living products!

How do you earn Reward Points ? When you are enrolled in Autoship:

- 1-6 months consecutively ~ earn points equal to 10% of the autoship order PV each month (Max 30 reward points/month).
- 7-12 months consecutively ~ earn points equal to 15% of the autoship order PV each month (Max 50 reward points/month).
- 13 months + consecutively ~ earn points equal to 20% of the autoship order PV each month. (Max 75 reward points/month).

How do you redeem Reward Points ?

- Points are valid "point for point" for product only: 1 reward point is redeemable for 1 PV of product (full PV products only, some exceptions may apply).
- Products used to redeem Autoship Rewards Points have their PV zeroed (they do not generate volume, commissions, bonuses).
- Points may be redeemed no earlier than after two months of programme participation.
- Points for the current calendar month are not available until the month closes.
- Points may be redeemed only by phoning customer service on +44 (0) 1480 455088 during our regular business hours.
- Points may not be used to pay for orders or autoships. Other items cannot be added to orders that redeem points. You need sufficient reward points to cover the PV of all items you wish to redeem points on (you cannot fast track by adding payment for any shortfall).

Cancellation Policy.

- If an autoship order is cancelled or returned, or autoship participation stops, any unused autoship rewards points will be forfeit and the consecutive months of participation in the programme will be reset to zero.

Other Autoship Benefits Distributors on autoship can qualify for special bonuses, and autoship enrollment insures that you qualify at the minimum rank in the compensation plan – no forgetting to place a qualifying order; Retail Customers become Preferred Customers when they enroll in Autoship and order at 12% off Retail.

So that we can offer such generous benefits, Autoship does carry some regulations (please read below). If the Autoship Policies don't suit your lifestyle, Autoship might not be the best fit for you and you might prefer to place standard orders instead.

How to Join Autoship

Autoship Enrollment in Writing: Complete our order form, including the necessary autoship details. Fax or post it to us and you will be enrolled into autoship once we receive the form. The form is necessary so that we have your authorisation to charge your chosen payment method each month.

Payment Options: Autoships are automatic orders so automatic payment methods are required. Accepted are Visa and MasterCard credit cards.

Making Changes: Once your autoship is established, you may make changes by phone, fax or email at least one day prior to your autoship date. If using email, please ensure that you receive confirmation by reply. PLEASE make it clear that you are changing your autoship or your order will be treated as a standard order and your unchanged autoship will still be processed. All changes become permanent until otherwise changed. Any changes of autoship payment method are required in writing for everyone's security.

ADDITIONAL AUTOSHIP and AUTOSHIP REWARD POLICIES

1. Autoship orders are a minimum 50PV and are automatically sent to you every month.
2. Choose your preferred autoship date anywhere between the 1st and 25th of the month. We will allocate the next available date along if your preferred date is already fully booked. Once established, you may change your autoship date with sufficient notice within our usual business hours.
3. Autoships are processed very early on the day after the autoship date and despatched within a couple of business days.
4. ALL autoship changes are necessary at least one day PRIOR to your scheduled autoship date. Once changed, the changes become permanent, until a further change is made.
5. If an autoship order is cancelled or returned, or autoship participation stops, any unused reward points will be forfeit and the consecutive months of participation in the programme will be reset to zero.
6. If you forgot to change your autoship and you wish to return the order in exchange for another, a 10% restocking fee will apply and your reward points will be affected. This also applies to autoships that have been processed but not yet despatched.
7. Funds for the correct amount are required when your autoship processes. If funds are not available at the time of processing, the autoship may be cancelled. **See point 5.**
8. Abuse of the Autoship system will result in permanent exclusion from Autoship and loss of all associated Autoship benefits.
9. The Autoship Programme and Autoship Rewards Programme may be subject to change without notice.